



Pradeep Memorial

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COMPREHENSIVE COLLEGE OF EDUCATION
Affiliated to G.G.S.I.P. University
Pratap Vihar, Kirari Extn., Nangloi, Delhi-110086

Ref. No. *PMC/2022*

Dated *14.12.2022*

GRIEVANCE REDRESSAL CELL

The College has an effective and objective multi-tier Grievance Redressal Mechanism, consisting of several forums and committees that focus on careful and sensitive handling of student grievances.

The cell is intended to find solutions for grievances like physical or mental harassment, complaints regarding class room teaching, class room management, completion of syllabus, teaching methodology, infrastructure maintenance and up gradation, etc. if and when they arise.

Aim:

To develop a responsive and accountable attitude among all the students in order to maintain a harmonious educational environment on the campus.

Objective:

The objectives of the Students Grievance Redressal Cell are:

- To develop an organisational framework to resolve grievances of students
- To provide the students access to immediate, hassle free recourse to have their grievances redressed
- To identify systemic flaws in the design and administration of various departments and to seek solutions thereon
- To institute a monitoring mechanism to oversee the smooth functioning of the College.

Outcome:

- Smooth conduction of teaching-learning.
- Develop responsive and accountable attitude among all the student

[Signature]
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Procedure for lodging complaint:

- The students may feel free to put up a grievance via written application, Email or suggestion box.
- Discussion and corrective action on suggestions received through suggestion box or counselor.
- If the issues not resolve at counselor level then the Grievance Cell will act upon those cases which have been forwarded along with the necessary documents.
- The Grievance Cell will assure that the grievance has been properly solved in a stipulated time limit provided by the cell.

Grievance Redressal Committee of PMCCE for the academic session 2022-23 comprises of the following members to address the grievance.

Sr.no	Name of the Member	
1	Dr.Bharti Dimri	Chairperson
2	Dr. Sabita Shom	Psychologist
3	Dr.Neha Gupta	Counsellor
4	Dr.Manisha Minocha, (Associate Prof.)	Convener
5	Ms.Poonam Kumari (Assistant Prof.)	Member
6	Ms.Jigisha Khandelwal	Student Member
7	Mr.Himanshu	Student Member

Bharti Dimri
Prof.(Dr.)Bharti Dimri

(Principal)

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